



YOUR GAS APPLIANCE QUESTIONS ANSWERED

1. Is gas being phased out across NSW?

No. Gas is still being used in many homes and businesses across NSW, and existing customers remain supported.

The gas network continues to be maintained and invested in, while renewable gas solutions like biomethane are also being explored as a natural gas alternative that can be used in existing gas network infrastructure and appliances, helping to improve energy transition efficiencies while continuing to offer choice.

So, if you're already using gas at home, you can continue to do so as normal.



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2. If I install a new gas appliance now, will my current appliance still be okay to use in a few years' time?

Yes. If your home is already connected to gas, you will be able to continue using your appliances in the same way you do now for years to come.

Regular servicing can help keep your appliances running safely and efficiently for longer, and when the time eventually comes to replace one, gas-to-gas replacement is usually straightforward and low disruption.

3. Should I be switching my gas appliance to electric?

In most cases, there's no requirement to switch.

If your home already uses gas, replacing like-for-like is often the simplest option. In many cases, switching to electric can involve additional upgrade work and extra costs beyond the appliance itself.

A new gas appliance is usually a more straightforward replacement, with less disruption to your home. Ultimately, the choice is yours.

4. What happens to my gas connection if I replace one appliance with an electric one?

Your gas connection will remain intact as long as you continue to use gas to power at least one appliance in your home and have an active gas service and meter on your property.

Many households already use a mix of gas and electric appliances, for example, a gas cooktop with an electric oven. That flexibility means you can make decisions appliance by appliance over time, rather than changing everything at once.



5. How do I know when a gas appliance needs replacing?

If the appliance is still working safely and efficiently, servicing may be all it needs.

A licensed gasfitter can check its condition and let you know whether it's worth repairing, maintaining or replacing.

If you do decide to replace an appliance, gas-to-gas is often the simplest option because it usually avoids the extra work and potential cost involved in changing fuel types from an installation perspective.

6. If I'm renovating, is it worth keeping gas as part of the energy mix in my home?

If your home is already connected to gas, renovating is often a good time to consider upgrading appliances for more modern like-for-like replacements.

In many cases, replacing a gas appliance with a newer gas model is simpler and less disruptive than switching fuel types entirely, which can involve additional electrical upgrades and installation work.

Keeping gas also gives you flexibility to choose what works best for different appliances in your home.

7. Is it harder to get gas appliances serviced or repaired now?

Not at all. Gas appliances continue to be widely serviced across NSW, with licensed tradespeople available to repair, maintain and replace them in your area.

For homeowners, it's very much business as usual when it comes to servicing and support.



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8. What is renewable gas and will it affect my existing gas appliances?

As the energy landscape evolves, gas itself is also changing, with renewable gases like biomethane being developed as part of the future energy mix.

Biomethane is produced by capturing biogas from decomposing plant and animal by-products, agriculture, farming, forestry and human wastes and removing the carbon dioxide, hydrogen sulfide and other contaminants.

One of the benefits is that biomethane can be used in existing gas infrastructure and with appliances already used in many homes today.

It's one of the ways the gas network is looking to evolve over time; while continuing to support customers already connected to it and using gas to power appliances they use every day.